



## **General Conditions for camps registrations**



### **PREAMBLE**

*The Kids-Trip holiday camps are organized for each Vaud school holiday: February (one week), April (two weeks), July (four weeks), August (four weeks), October (two weeks) and December (two weeks). These are day camps or dormant (overnight) camps depending on the period.*

*Kids-Trip is an Individual Reason company registered in the commercial register since 12/07/2018 under the number CH-550.1.180.491-4 and whose head office is located Rue Gambetta, 7 in Clarens (Vaud)*

*The services described in the program on the website are reserved but are sometimes subject to modifications for the smooth running of the camp and the comfort of the children. Registration for one of the courses presented implies acceptance of the general conditions of sale below.*

### **RESPONSIBILITY OF THE PARTICIPANT**

*Any camp interrupted or abridged or any service not consumed by the participant, for whatever reason, will not give rise to any refund. The participant must draw attention to any decisive element of his choice on any particular feature concerning him likely to affect the course of the camp.*

### **CANCELLATION**

*If you have to cancel your reservation please let us know in writing (email or message), the date of dispatch serving as a reference and proof for the calculation of the cancellation costs. A cancellation by the participant will result in the collection of cancellation fees, per registration file, according to the scale below:*

- more than 30 days retained for administrative costs only, i.e. 60 CHF per person*
- Between 30 days and 7 days: 50% of the total price*
- Less than 7 days before the start or no show: 100% of the total price*

*Any camp shortened voluntarily on the part of the participant entails the collection of cancellation fees of 100% of the price of the camp.*

## **CANCELLATION OF THE CAMP**

*In the event that the camp is cancelled by Kids-Trip, the member will receive compensation equal to the services not performed.*

*In case of bad weather conditions, the camps are neither cancelled nor reimbursed, indoor solutions will be organized.*

*PLEASE NOTE the cancellation guarantee is not included in our packages. To benefit from this cover, you can take out optional cancellation insurance (see below).*

## **OPTIONAL CANCELLATION GUARANTEE (100CHF)**

*The cancellation guarantee allows the member to reimburse the sums retained by Kids-Trip, in accordance with the general terms and conditions of sale above, when the member must cancel all or part of his camp for reasons of illness or duly certified health.*

*By accident, we mean an unintentional bodily injury on the part of the victim resulting from the sudden action of an external cause and prohibiting him from traveling on his own.*

*By illness, we mean unintentional bodily harm on the part of the victim resulting from the sudden action of an external cause and preventing them from leaving their home.*

*In all cases, a deductible of CHF 100 per camp will remain payable by the participant.*

*Exclusion conditions: Illness or accident existing at registration.*

*The optional guarantee ceases to have effect on the day the camp begins. On the other hand, in the event of the interruption of a camp in progress for reasons of illness or duly certified accidents, the reimbursement will be calculated in proportion to the days or sessions not consumed by the participant.*

*To benefit from the reimbursements linked to the optional cancellation guarantee, the member must notify Kids-Trip as soon as possible by presenting the medical certificate justifying its cancellation in the event of force majeure.*

*The optional Cancellation Guarantee must be taken out at the time of booking.*

*It is only valid for 5-day camps.*